



**NUMBER:** 08-016-14

**GROUP:** Electrical

**DATE:** February 12, 2014

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**THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.02 OR HIGHER TO PERFORM THIS PROCEDURE.**

**SUBJECT:**

Auto Comfort feature Always Defaults On In Cold Weather

**OVERVIEW:**

This Bulletin involves reconfiguring the vehicle for proper operation of the Auto Comfort feature.

**MODELS:**

2014	(WK)	Grand Cherokee
2014	(WD)	Durango

**NOTE: This bulletin applies to vehicles built on or before January 22, 2014 (MDH 0122XX) equipped with Heated Steering Wheel (sales code NHS) and Heated Front Seats (sales code JPM) WITHOUT Remote Start System (sales code XBM).**

**SYMPTOM/CONDITION:**

The customer may notice when the weather is cold the heated steering wheel and heated seats will automatically turn on. The customer will have to turn off both systems each time the key is cycled. There is no personal setting in the menu to have the Auto Comfort System default to off when the vehicle is started. Reconfiguring the vehicle will give the customer the option to have this feature be on or off when the vehicle is started.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTC's are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Turn off the ignition, unplug the scan tool, open and close the drivers door and wait one minute for all modules to go to sleep. Turn on the ignition and using the wiTECH clear any DTCs which may have been set during the reconfiguration.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
18-19-02-E9	Module, Body Control (BCM) Reconfigure Vehicle (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

**NOTE: The expected completion time for the reconfiguration download portion of this procedure is approximately 9 minutes. Actual download times may be affected by vehicle connection and network capabilities.**

**FAILURE CODE:**

ZZ	Service Action
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