



NUMBER: 08-079-18

GROUP: 08 - Electrical

DATE: June 6, 2018

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 18-064. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Amplifier Replacement

OVERVIEW:

This bulletin involves replacing the amplifier.

MODELS:

2018 (WK) Jeep Grand Cherokee

NOTE:This bulletin applies to vehicles within the following markets/countries: NAFTA, APAC and LATAM.

NOTE: This bulletin applies to vehicles built on or after February 14, 2018 (MDH 0214XX) and on or before February 19, 2018 (MDH 0219XX) equipped with the 19 Speakers High Performance Audio System (Sales Code RCA).

SYMPTOM/CONDITION:

The customer may experience high levels of static or white noise while listening to the radio.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the diagnostic below. **This RRT only applies to vehicles on the RRT VIN list.**

PARTS REQUIRED:

Qty.	Part No.	Description
1	68234112AH	Amplifier

REPAIR PROCEDURE:

1. Replace the amplifier. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8A - Audio/Video/Entertainment/Connectivity/ Amplier/Removal/Installation.
2. Verify proper operation of the Audio System after reassembly.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-60-07-9J	Amplifier - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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