



NUMBER: 23-023-17

GROUP: Body

DATE: May 16, 2017

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SUBJECT:

Urea Supply Line - Buzz, Squeaks and Rattles (BSR)

OVERVIEW:

This bulletin involves installing a foam pad to the shield/deflector to stop urea line BSR.

MODELS:

2014 - 2016 (WK) Jeep Grand Cherokee

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA and EMEA.**

**NOTE: This bulletin applies to vehicles equipped with 3.0L V6 Turbo Diesel Engine
(Sales Codes EXF) or 3.0L V6 Turbo Diesel Engine W/ESS (Sales Code EXN).**

SYMPTOM/CONDITION:

The customer may describe intermittent buzzing underneath the front passenger seat of the vehicle while the engine is running.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68053426AA	Foam Patch

REPAIR PROCEDURE:

1. Lift and support the vehicle.
2. Locate the shield/deflector under the right front of vehicle ([Fig. 1](#)).

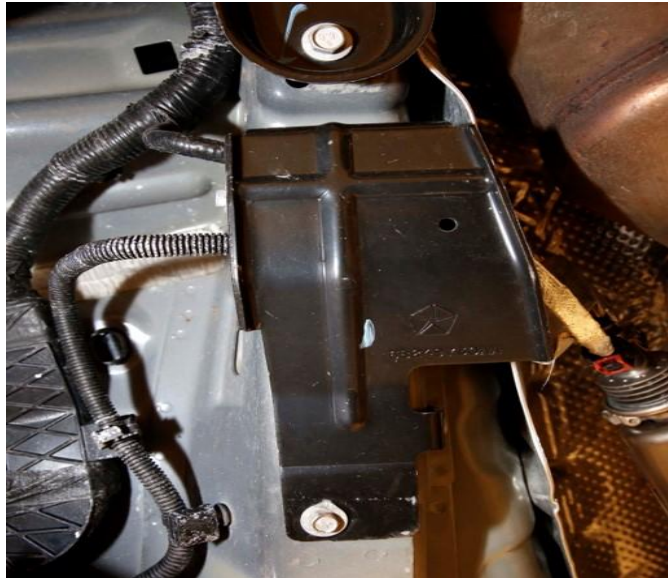


Fig. 1 Location of Shield

3. Remove debris from the shield/deflector and clean the part with isopropyl alcohol.



Fig. 2 Shield Before Cleaning and Foam Pad Installed

NOTE: Wait until the part is dry before moving to the next step.

4. Apply the foam pad as shown in (Fig. 3).

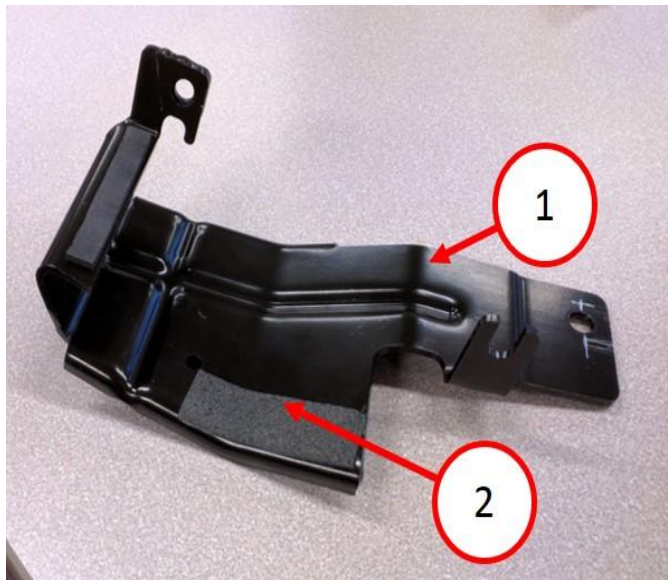


Fig. 3 Shield After Foam Pad Applied

- 1 - Shield/Deflector (Removed from vehicle)
- 2 - Area Where Foam Pad Should Be Installed

NOTE: Make sure the drain hole is not covered by the pad.

5. Install the shield/deflector with the foam pad applied as shown in (Fig. 4).



Fig. 4 Shield Installed With Foam Pad

1 - Foam Pad (Installed on Shield/Deflector)

6. lower the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
13-19-06-90	Install Foam Padding to Shield Deflector (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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